

Bytes Back Data Recovery Services Inc.

2868 Cardinal Trace

Duluth GA, 30096

Local Phone:770-497-1409, Fax:770-497-1429

Toll Free Phone:866-497-2983, Fax:866-498-2983

Work Request Form

Company Name:		
Contact Name:		
Street Address:		
City:	State:	Zip:
Business Phone #:		
Home Phone #:		
Cell Phone #:		
Fax #:		
Email Address:		

What type of media needs data recovered from it Hard Drive, CD, Flash Device, RAID, Etc.
Manufacturer:
Model:
Serial Number:
Quantity:
Operating System:
What are your priority files for recovery: Any information you know: Directories, file types, application that created files.
Describe the data loss situation: Won't boot, Power surge, Hard drive failure, Accidental format, Deleted files, Etc.
Describe any attempts at recovery prior to bringing your media to us: Other Data Recovery Company, utilities, Etc.

Terms and Conditions

By ordering, receiving or using Bytes Back Data Recovery Services Inc., you agree to these terms and conditions:

Free Evaluation: Upon this signed agreement, Bytes Back Data Recovery Service Inc., hereafter known as (BB), will diagnose your media to determine whether any data on your data storage device or media may be recoverable and the level of work that will be involved. Lost data can not always be recovered.

Evaluation Results and Authorization of Recovery. There is no charge for the evaluation. BB will inform you of our evaluation results and provide a quote for the actual recovery work. If you authorize us to perform the data recovery, BB will perform the recovery process utilizing our latest technologies and processes and use reasonable efforts to recover your data. If you do not authorize BB to perform the data recovery, you can request BB to dispose of your media or ship it back to you. If we return your media, there will be a shipping fee.

Successful Recovery. If BB is able to recover data, we will notify you and charge you. BB will not release your data to you until you have paid for our data recovery services and costs (including, without limitation, applicable service fees, material costs, new media costs, shipping costs, customs duties, and taxes).

Unsuccessful Recovery. If BB is unable to recover any data, we will inform you accordingly and not charge you for our efforts.

Disposal of Abandoned Device, Media or Data after 90 Days. Any device, media, or data left with us without full payment after 90 days will be disposed of in our discretion; and you release us from any obligation of confidentiality related to the device, media, and data.

Service Limitations:

Note that we cannot promise any particular results. We are only committing to reasonable efforts and the application of our existing technology and standard processes. We cannot guarantee that any data will be recovered. Also, our attempt to recover the data may result in damage to the device, media, or data, and may even render any data unrecoverable.

Authorization:

You are authorizing Bytes Back and its employees, agents, and delegates to conduct testing, evaluation, access, recovery attempts and processing of your data storage device or data storage media.

Disclaimer of Warranties, Representations and Guarantees:

BB performs this service "as is", with all faults, at your sole risk. We do not extend any express warranties, representations or guarantees regarding our data recovery services or their results, and we expressly disclaim all implied warranties, including any implied warranty of merchantability, warranty of fitness for a particular purpose, or warranty of accuracy or completeness.

Limitation of Liability:

We will not be liable for any harm caused. Without limiting the generality of the foregoing, BB will not be liable for the condition, existence, or loss of the data you send us or the data we recover; any loss of revenue, loss of profits, or any indirect, special, incidental, or consequential damages however caused. This disclaimer shall apply to any and all damages, regardless on the legal theory on which they are asserted (including, without limitation, contract, breach of contract, and tort), and regardless of whether BB has been advised of the possibility of loss or damages

Liability Cap:

The amount of our liability will not exceed the total price you actually pay us for the data recovery services. This paragraph will apply notwithstanding any other provisions in this agreement, or the failure of any remedy.

Approved By: _____ Date: _____

Signature: X _____

